

Transportation Service Directory



**Ozaukee &
Washington
Counties**

262-977-4441

Version One

This guide of transportation services is designed to help residents of Ozaukee and Washington Counties locate transportation options that best suit their needs.

The information in this directory is provided as a community service and does not constitute an endorsement of any of the providers listed. The intent is to provide Washington and Ozaukee County residents with detailed information about available transportation services in the area.

Please note that the information provided in this guide is subject to change, and may not be inclusive of every option.

Transportation providers are encouraged to contact the Mobility Manager of Washington County at 262-977-4441 with corrections and additions. An electronic version is available at rides4wc.com and interfaithozaukee.org

Si Usted necesita interpretación para los servicios en este directorio, por favor llame a Casa Guadalupe Education Center al 262-306-2900.

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Mobility Management Programs

262-977-4441

The Mobility Management Programs of Washington and Ozaukee counties seek to engage in the actions needed to make a positive change in the present day and future of transportation for at-risk populations.

In alignment with recommendations in SEWRPC's Public Transit Human Services Transportation Coordination Plan, the Mobility Management Programs of Washington and Ozaukee counties coordinate efforts of communication, information sharing, and planning to most effectively use existing transportation services to meet the needs of seniors, adults with disabilities and people with low incomes and brings innovative new practices to the community.

Mobility Managers assist at-risk populations in overcoming transportation barriers by empowering individuals with information to use public transit and specialized transportation, increasing collaboration between transportation providers to provide more comprehensive service, developing solutions, and engaging seniors, adults with disabilities and people with low incomes as advocates in the effort to improve transportation.

Advanced Transportation

11518 N Port Washington Rd Ste 203
Mequon, WI 53092
(414) 399-0807

Area Served by County

Ozaukee, Milwaukee, Waukesha, Racine

Hours of Service

Monday-Saturday: 4am – 6pm

Fare Structure

Call for Rates

Advance Notice Required

72 hours preferred

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes; Bariatric Capable

American MedTrans

646 South 2nd Street
Milwaukee, Wisconsin 53204-1615

(414) 274-3000

amtwi.com/

Area Served by County

Ozaukee, Milwaukee, Waukesha, Washington

Hours of Service

Monday-Friday: 6am – 6pm

Fare Structure

Call for Rates

Advance Notice Required

24 Hours

Level of Service

Curb-to-Curb

Door-to-Door available upon request

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes

American Transit Team

12605 W North Ave Ste 270
Brookfield, WI 53005
(262)222-2989

Area Served by County

Washington, Ozaukee, Waukesha, Dane, Rock, Racine,
Kenosha

Hours of Service

Monday-Saturday: 6am – 6pm

Fare Structure

Call for Rates

Advance Notice Required

72 Hours Preferred

Level of Service

Door-thru-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes, Gurney, Stretcher, Bariatric, Power lifts

A-N-T Enterprises

5910 77th Street
Kenosha, WI 53142
(262) 764-3441

Area Served

Wisconsin- Book Online available

Hours of Service

Monday-Friday: 5am – 7pm

Fare Structure

Call for rates

Advance Notice Required

24 hours preferred

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes

Away We Go Transport

2849 S Heritage Rd
Port Washington, WI 53074
(262)268-1554

Area Served by County

Washington, Ozaukee, Waukesha, Racine, Kenosha, Fond du Lac, Sheboygan, Milwaukee

Hours of Service

Monday-Friday: 6am – 6pm

Fare Structure

Call for Rates

Advance Notice Required

48 Hours

Level of Service

Door-to-Door

Rider Eligibility

Any, specialize in helping severely disabled

Service Priorities

Medical

Wheelchair Accessibility

Yes

Carter's Transportation Service

823 N 2nd St #7
Milwaukee, WI 53203
(414) 202-7465

Area Served by County

Washington, Ozaukee, Waukesha, Racine, Kenosha, Fond du Lac, Sheboygan, Milwaukee

Hours of Service

Monday-Saturday: 4am – 6pm

Fare Structure

Call for Rates

Advance Notice Required

48 Hours

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes

CEMS

11830 W Ripley Ave
Wauwatosa, WI 53226

(262) 364-4850

facebook.com/cemsambulette/

Areas Served

Southeastern WI and Out of State

Hours of Service

24 hours, 7 days, 365 days a year

Fare Structure

Call for Rates

Advance Notice Required

None, 48 hours preferred

Service Level

Door-through-door, non-medical

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes, BLS capable, Stretcher & Bariatric capable, Oxygen,
Deployable Ramp

City Wide Transit

3707 N Richards St
Milwaukee, WI 53212
(414) 409-7766

Areas Served

Southeastern WI

Hours of Service

Monday - Friday: 7am – 5pm

Fare Structure

Call for Rates

Advance Notice Required

48 hours

Service Level

Door-through-door, non-medical

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes, Bariatric capable

Comfort Transport

W238N1645 Rockwood Dr Ste H

Waukesha, WI 53188

(262) 446-9810

https://comfort-transport.com/About_Us.html

Area Served

Washington County, Waukesha County

Hours of Service

Monday-Friday: 6am – 5pm

Fare Structure

Call for rates

Advance Notice Required

24 hours

Level of Service

Door-to-Door

Rider Eligibility

No heavy lifting, will provide minor assistance

Service Priorities

Medical

Wheelchair Accessibility

Yes

Germantown Senior Van Service

W16N11960 Park Avenue, Germantown, WI 53022

(262) 250-4712

www.village.germantown.wi.us/280/Transportation

Areas Served

Trip must start in the Village of Germantown

Hours of Service

Monday - Friday 9am - 2:30pm

Monday – Friday, make reservations 8am – 4pm

Fare Structure

Is based on miles travelled- call for rates

Eligibility

55 and older

Advance Notice Required

24-hour notice is required to reserve a ride.

Make reservations Monday through Friday, 8 am to 4 pm.

Level of Service

Door -to- Door

Rider Eligibility

55 and older resident of Germantown

Service Priorities

All

Wheelchair Accessibility

Yes

Interfaith Caregivers of Ozaukee County

2360 Dakota Dr
Grafton, WI 53024

(262) 376-5362

interfaithozaukee.org

Area Served

Ozaukee County residents, will travel out of county

Hours of Service

Monday –Thursday: 9:00am -3:00pm

Fare Structure

Volunteer drivers, donations are appreciated

Advance Notice Required

Service is on a first come, first served basis

Level of Service

Door-thru-Door

Rider Eligibility

Must live in Ozaukee County, and be a client 60 or older

Service Priorities

Medical appointments
Grocery shopping & Errands

Wheelchair Accessibility

Yes

Interfaith Caregivers of Washington County

2374A W Washington Street West Bend, WI 53095

(262) 365-0902

interfaithwashco.org

Area Served

Within 50 miles of starting point in Washington County, including Froedtert and the VA

Hours of Service

Monday-Friday: 8:00am-5:00pm, as drivers are available
Office hours, Monday – Friday 9am – 1pm

Fare Structure

Volunteer drivers, donations are appreciated

Advance Notice Required

Service is on a first-come, first-served basis with at least ten business days of notice

Level of Service

Door-to-Door

Rider Eligibility

Must live in Washington County, be a client 60 or older and be able to transfer independently

Service Priorities

Medical appointments (first priority)

Grocery shopping

Exercise/Wellness

Senior Centers

Wheelchair Accessibility

Yes

Lifestar Emergency Medical Services

279 S 17th Ave., Ste 8
PO Box 113 West Bend, WI 53095

Paratransit (262) 338-9798
Ambulance (262) 335-9950

<https://lifestar-ems.com/>

Area Served

Washington County, Ozaukee County, Milwaukee County,
Fond du Lac County, Sheboygan County

Hours of Service

Monday-Friday: 6am – 6pm
Saturday & Sunday as available

Fare Structure

Call for rates
Talk with caseworker before arranging ride if on Medicaid

Advance Notice Required

Up to one month in advance, same day if available

Level of Service

Door-to-Door and Door-thru-Door

Service Priorities

Medical

Wheelchair Accessibility

Yes, Bariatric capabilities, Lift assist stretcher capabilities

Personalized Transportation Service

3049 Beechwood Industrial Court, Hubertus WI 53033
(262) 628-0189

Area Served

Southeastern Wisconsin

Hours of Service

Monday-Friday: 7am – 5pm

Fare Structure

Call for rates

Advance Notice Required

48 hours preferred

Level of Service

Door-thru-Door

Rider Eligibility

No assistance with stairs in and out of home if individual uses a wheelchair

Service Priorities

Medical transportation

Wheelchair Accessibility

Yes

Ride with Care

6650 W State St
Milwaukee, WI 53213
(414) 841-2221

Area Served

Southeastern Wisconsin

Hours of Service

Monday-Friday: 6am – 6pm

Fare Structure

Call for rates

Advance Notice Required

24 hours preferred

Level of Service

Door-to-Door

Rider Eligibility

any

Service Priorities

Medical transportation

Wheelchair Accessibility

Yes

Safe Line Transportation

916 W Burleigh St
Milwaukee, WI 53206
(414) 236-5075

Area Served

Southeastern Wisconsin

Hours of Service

Monday-Friday: 5am – 4pm

Fare Structure

Call for rates

Advance Notice Required

24 hours

Level of Service

Door-thru-Door

Rider Eligibility

any

Service Priorities

Medical transportation

Wheelchair Accessibility

Yes

Senior Express

7441 W Greenfield Ave

West Allis, WI 53214

(414) 454-8565

seniorexpresswi.com

Area Served

Southeastern Wisconsin

Hours of Service

Monday-Friday: 7am – 5pm

Fare Structure

Base rate + \$2/mile

Advance Notice Required

48 hours

Level of Service

Door-to-Door

Rider Eligibility

any

Service Priorities

Medical transportation

Wheelchair Accessibility

Yes, Bariatric capable

Sullivan-Prestige Ambulance

N5214 N HELENVILLE RD
HELENVILLE, WI 53137
(920) 220-1019

Areas Served

Southeast WI

Hours of Service

24/7

Fare Structure

Base rate +\$2/mile

Advance Notice Required

24-hour notice is preferred

Level of Service

Door-through-Door

Rider Eligibility

any

Service Priorities

Medical

Wheelchair Accessibility

Yes

Superb Transportation

4262 N 89th St
Milwaukee, WI 53222
(262) 314-7170

Areas Served

Southeastern WI

Hours of Service

Monday – Saturday 6am – 6 pm

Fare Structure

Call for Rates

Advance Notice Required

24-hour notice is preferred.

Level of Service

Door-through-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Yes

TCB Transportation

3412 N 24th St
Milwaukee, WI 53206
(414) 379-3896

Areas Served

Southeastern WI

Hours of Service

Monday – Friday 6am – 6 pm
Saturday as available

Fare Structure

Call for Rates

Advance Notice Required

24-hour notice is preferred.

Level of Service

Door-through-Door

Rider Eligibility

any

Service Priorities

Medical

Wheelchair Accessibility

Yes

Tootl Transport

11431 N Port Washington Rd. Suite 103; Mequon, WI 53092

(262)834-9002

ridetootl.com

Areas Served

Southeastern WI and beyond

Hours of Service

24hour /7days

Fare Structure

Call for Rates

Advance Notice Required

24-hour notice is preferred, may book ahead

Level of Service

Door-through-Door

Rider Eligibility

Any, specializing in physical or cognitive challenges

Service Priorities

Any

Wheelchair Accessibility

Yes

Trans-Professionals

11431 N Port Washington Rd. Suite 103; Mequon, WI 53092

(262)834-9002

trans-professionals.com

Areas Served

Washington and Ozaukee Counties

Hours of Service

Office Hours 9am – 4pm

Monday – Friday 6am – 6 pm

Saturday 8am – 5pm

Fare Structure

Call for Rates

Eligibility

Disabled, Special Needs, Elderly served

Advance Notice Required

48-hour notice is preferred.

Level of Service

Door-through-Door

Will escort clients inside facilities if needed

Rider Eligibility

Will not lift clients, client may bring escort

Service Priorities

Medical

Transports in/out of the Greater Milwaukee area??

Wheelchair Accessibility

Yes

Transportation Connection

341 Luedtke Lane, Lomira, WI 53048

(920) 602-0161

www.transportationconnectioninc.com

Area Served

Washington County, Ozaukee County, Milwaukee County,
Fond du Lac County, Sheboygan County

Hours of Service

Monday-Saturday: 6am – 6pm

Sunday: 8am – 5pm

Fare Structure

\$26 pickup and first 5 miles, \$3 per additional loaded mile
Talk with caseworker before arranging ride if on Medicaid

Advance Notice Required

Up to one month in advance, same day if available

Level of Service

Door-to-Door

Rider Eligibility

No heavy lifting, will provide minor assistance

Service Priorities

Medical

Wheelchair Accessibility

Yes

Transtar Medical Transportation

PO Box 509 Campbellsport, WI 53010

(800) 972-8080

www.transtarmedical.com

Areas Served

Southeast Wisconsin

Hours of Service

Monday - Friday 6am - 6pm

Saturday 8am - 5pm

Fare Structure

Call for Rates

Eligibility

Disabled, Special Needs, Elderly served

Advance Notice Required

24-hour notice is preferred.

Level of Service

Door-thru-Door

Will escort clients inside facilities if needed

Rider Eligibility

Will not negotiate more than 2 stairs for a client in a wheelchair

Service Priorities

Assisted, Special Needs

Transports in/out of the Greater Milwaukee area

Wheelchair Accessibility

Wheelchair-lift equipped vans

Truthwell Transit

4262 N 89th St
Milwaukee, WI 53222
(262) 314-7170

Areas Served

Southeastern WI

Hours of Service

Monday – Saturday 6am – 6 pm

Fare Structure

Call for Rates

Advance Notice Required

24-hour notice is preferred.

Level of Service

Door-through-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

yes

Disabled American Veterans

5000 W National Ave. Milwaukee, WI 53295

(262) 719-7233

www.dav-wi.org

Area Served

Waukesha, Washington

Hours of Service

Contact Monday-Friday: 7am -2pm

Fare Structure

Free

Advance Notice Required

2 weeks advance notice

Level of Service

Curb to Curb

Rider Eligibility

Must be a Veteran

Must be able to transfer independently

Must be ready to leave VA by 1:50 pm

No Oxygen Tanks

Dr. must write order for an escort

Service Priorities

Rides to the VA for a scheduled appointment

Wheelchair Accessibility

No

VA Travel

5000 W National Ave. Milwaukee, WI 53295

First point of contact is your Social Worker

(414) 384-2000 Coordinator x 43432

Manager x 45174

Area Served

Washington

Hours of Service

Monday-Friday: 8 am – 4:30 pm

Fare Structure

Free

Advance Notice Required

Social worker arranges rides

Level of Service

Medical transportation

Rider Eligibility

Your Social Worker will help you determine if you qualify

Service Priorities

Rides to the VA for a scheduled appointment

Wheelchair Accessibility

Yes

Veterans Services - Transportation

121 W Main St.
Port Washington, WI 53074
262-284-8326

Area Served

Ozaukee County Veterans

Hours of Service

Office 8-4:30pm
Service hours as needed

Fare Structure

\$10 co-pay

Advance Notice Required

3-5 business days requested

Level of Service

Door to Door

Rider Eligibility

Ozaukee county resident Veteran

Service Priorities

Medical

Wheelchair Accessibility

Yes, and Ambulance

A & A Transportation

Mequon
(414) 687-6600

Areas Served

Ozaukee

Hours of Service

Monday – Friday 6am – 5 pm

Fare Structure

Call for Rates

Advance Notice Required

Minimum 24-hour notice

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

No

Airport & Beyond

Brookfield, WI
(262) 613-3670

Areas Served

Southeastern WI

Hours of Service

Dispatch: Monday – Saturday 7am – 9 pm
24/7 service

Fare Structure

Call for Rates

Advance Notice Required

None

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Any

Wheelchair Accessibility

No

American Cancer Society Road to Recovery

N19W24350 Riverwood Drive, Pewaukee, WI 53072

(800) 227-2345

www.cancer.org

SERVICES SUSPENDED, They are unsure when volunteer services will resume. May provide financial support for trip cost.

Area Served

State of Wisconsin

Hours of Service

Monday-Friday: depends on availability of volunteer driver

Fare Structure

Free to cancer patients in current treatment

Advance Notice Required

3 days advanced notice

Level of Service

Curb to Curb

Rider Eligibility

Must be in current treatment

Must be ambulatory

Must be able to get in and out of a vehicle unassisted

Service Priorities

Medical rides to and from cancer treatment appointments

Wheelchair Accessibility

No

ComForCare Homecare

W218N17485 Delaney Ct.; Jackson, WI 53037

(262) 674-1515

www.comforcare.com/wisconsin/west-bend

Area Served

Washington and Ozaukee Counties

Hours of Service

24 hours a day, 7 days a week

by appointment only

Fare Structure

Call for rates

Advance Notice Required

3 days advanced notice required

Level of Service

Door to door. Caregiver can accompany if needed

Rider Eligibility

Must be able to get in and out of a vehicle with minimal assistance

Service Priorities

Medical Appointments, Errands and shopping

Wheelchair Accessibility

No

In-Time Transit

2977 N 36TH ST
MILWAUKEE, WI 53210
(262) 394-1256

Areas Served

Southeastern WI

Hours of Service

Monday – Friday 7am – 5 pm

Fare Structure

Call for Rates

Advance Notice Required

48 hour notice

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

no

Rides About Town

Email: info@ridesabouttown.com
(414) 305-9578

Areas Served

Washington, Ozaukee and Milwaukee counties

Hours of Service

Monday – Friday 6am – 4pm

Fare Structure

Call for Rates

Advance Notice Required

As much as possible

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Any

Wheelchair Accessibility

No, must be ambulatory and able to transfer independently

Superb Transportation

4262 N 89th St
Milwaukee, WI 53222
(262) 314-7170

Areas Served

Southeastern WI

Hours of Service

Monday – Saturday 6am – 6 pm

Fare Structure

Call for Rates

Advance Notice Required

48-hour notice is preferred.

Level of Service

Door-to-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

no

Up & Go Transportation

8617 N SERVITE DR
Milwaukee, WI 53223
(262) 595-4620

Areas Served

Southeastern WI

Hours of Service

Monday – Saturday 5am – 8 pm

Fare Structure

Call for Rates

Advance Notice Required

24-hour notice is preferred.

Level of Service

Door-through-Door

Rider Eligibility

Any

Service Priorities

Medical

Wheelchair Accessibility

Must be ambulatory and able to transfer

VEYO

866-907-1493 Please call 711 for TTY services

dhs.wisconsin.gov/nemt/index.htm

wi.ridewithveyo.com

VEYO provides NEMT for most members enrolled in the following programs who do not have other ways of getting to their covered appointments. [Who can get free rides to appointments?](#)

- Wisconsin Medicaid (including IRIS)
- The BadgerCare Plus
- The BadgerCare Plus Express Enrollment for children and Pregnant Women
- Tuberculosis-Related Services-Only Benefit
- Family Planning Only Services

Area Served

Wisconsin

Hours of Service

VEYO schedules routine ride requests Monday through Friday from 7 am to 6 pm Urgent rides can be scheduled after these hours. Urgent rides can be scheduled 24 hours a day, seven days a week. wi.ridewithveyo.com

Advance Notice Required

at least two business days in advance, unless your trip is urgent

Service Priorities

Non-Emergency Medical Transportation

Hartford City Taxi Service

Hartford, WI 53027

(262) 673-8223

ci.hartford.wi.us/237/Hartford-City-Taxi

Areas Served

City of Hartford City +1 mile outside the city limits, the Aurora Health Center in Slinger and up to 10 miles into Dodge County

Hours of Service

June- August

Monday - Friday 6am - 8pm

Other months

Monday - Friday 6am - 9pm

Saturday 8am - 8pm

Sunday 9am - 4pm

Fare Structure

\$3.75, under 3 free

\$3.50 Seniors, person with disability

\$3.50 – Taxi card or Ticket

Additional \$1.25 per mile out of city

The Medical Center Foundation of Hartford subsidizes \$2 of the fare's cost for rides to/from some Aurora Medical facilities in Hartford and Slinger.

Eligibility

City of Hartford Resident or Resident up to 10 miles into Dodge County

Hartford City Taxi Service

Continued

Advance Notice Required

Immediate service as available, at least 5 days for Special Trips

Level of Service

Curb to Curb

Rider Eligibility

City of Hartford + one mile and 10 miles into Dodge County

Service Priorities

All, Special Trips to go to Airport, Amtrak or Greyhound Station in Milwaukee (Call for rates)

Wheelchair Accessibility

Yes, Standard- size Wheelchair

Wheelchair passengers should make arrangements for someone to assist them to/from the curb.

Ozaukee County Express –Route 143

Ozaukee County
(414) 344-6711

ozaukeetransit.com/ozaukee-county-express/
ridemcts.com/routes-schedules/143

Areas Served

Commuter Service between Ozaukee and Milwaukee Counties

Hours of Service

Monday - Friday

5:53am-9:15am (Southbound only)

3:28pm -6:35pm (Northbound Only)

Fare Structure

mcardonline.ridemcts.com/MCTSWeb/pages/indiv/loginV.jsf
ridemcts.com/fares-passes/ride-mcts-app
ridemcts.com/fares-passes#passes

Adult Premium

M•CARD Ride	\$2.50
Cash Ride	\$3.50
1-Day Pass	\$6
7-Day Pass	\$27
31-Day Pass	\$96

Reduced Fare Premium

Riders 65+ & ages 6-11 or with a qualifying disability

M•CARD Ride	\$1.60
Cash Ride	\$1.60
1-Day Pass	\$2
7-Day Pass	\$15
31-Day Pass	\$45

Ozaukee County Express –Route 143

Continued... Ozaukee County Express is operated by Milwaukee County Transit Services (MCTS)

Ride MCTS App for Apple or Android- pay on phone

90-Minute Ticket \$2

24-Hour Ticket \$5

Service Route 143

ridemcts.com/accessibility/aira-app

Aira is a smartphone app that allows users who are blind or low vision to receive free, one-on-one assistance using the Milwaukee County Transit System.

[Schedule and Route Map Links](#)

Route 143 follows I-43 between Saukville and Milwaukee. Ozaukee County has free parking at three park-ride lots located at the Saukville Wal-Mart, the Grafton Commons, and County Highway C (Pioneer Road) near Cedarburg. Approximately 15 stops are located in Downtown Milwaukee along Kilbourn St. and Wisconsin Ave.

There are two trips into Milwaukee each weekday from the Saukville park-ride lot, and seven trips from the Grafton lot. Seven evening return trips leave Downtown Milwaukee each weekday. The Ozaukee County Express does not serve every shift time for all employers so please check the schedule for available times.

Ozaukee County Shared Ride Taxi

Ozaukee County

(262) 284-8294 TDD (262) 284-0199

Metro Line (262) 238-8294

<https://www.ozaukeeexpress.com/shared-ride-taxi/>

Areas Served

Ozaukee County

Hours of Service

Monday - Friday 5:00 AM - 11:30 PM

Saturday 8:30 AM - 10:00 PM

Sunday 8:00 am - 6:00 pm

Fare Structure – One Way

Adult	Student	60+ Seniors/disabled	
\$3.25	\$3.00	\$2.75	1 Zone
\$4.25	\$4.00	\$3.75	2 Zones
\$5.75	\$5.00	\$4.50	3 Zones
\$7.00	\$6.25	\$5.75	4 Zones

One child (age 5 and under) rides FREE when accompanied by an adult. Any additional children ride at the student rate. Transfers to and from the Ozaukee Express are only \$1. Prepaid punch cards available upon request.

See map of defined zones on website.

Ozaukee County Shared Ride Taxi Service

Continued

Zone A: Bordered by County Line Road on the South and Pioneer Road (Highway C) on the North

Zone B: Bordered by Pioneer Road (Highway C) on the South and Cedar Sauk Road on the North

Zone C: Bordered by Cedar Sauk Road on the South, Highway I on the West, and Dixie Road and Meadowlark Road on the North

Zone D: Bordered by Cedar Sauk Road on the South, the county line on the West, Highway I on the East, and River Park Road on the North

Zone E: Bordered by Dixie Road and Highway P on the South, the county line on the North, and Highway Kay-K on the West

Zone F: Bordered by River Park Road and Meadowlark Road on the South, the county line on the West and North, and Highway Kay-K on the East

Advance Notice Required

We strongly encourage 24-hour advanced notice for all rides to ensure taxi availability for your trip

Level of Service

Curb to Curb

Door to Door for disabled or elderly who require assistance, please mention when booking

Wheelchair Accessibility

Yes

Washington County Commuter Express

Washington County

(888) 675-9223

<https://www.washcowisco.gov/cms/One.aspx?portalId=16228038&pageId=17295448>

Areas Served

Commuter Service between Washington and Milwaukee Counties

Hours of Service

Monday - Friday Multiple times and destinations. Schedules are located where ticket strips are sold and also on website: www.ridewcce.com

Fare Structure

\$3.75 cash, exact change required

\$32.50 for a discounted 10 ticket strip

\$1.75 mid-day Run 13 for Seniors 65+, Medicare Cardholders, and persons with disabilities

Shared-Ride Taxi discounted fare of \$1.00 to/from Park & Ride locations when using WCCE

Where to Board

Board at Park & Ride locations in West Bend (on Parkway Drive, next to Menards), Richfield (Endeavor Business Park, across from Pioneer Plaza) and Germantown (Lannon Rd & Hwy 41/45)

Washington County Commuter Express

Continued

Purchase Tickets

Discount tickets may be purchased from Pick 'n' Save stores in Germantown and West Bend; Piggly Wiggly stores in Jackson, Kewaskum, Slinger and Richfield; Riteway Bus Service in Richfield and Goeman's BP Rapid Mart in Hartford.

Areas of Service

Many Stops along Wisconsin Ave. downtown from 35th St. to Cass St.

Marquette University and M. U. High School

Clement Zablocki VA Medical Center

Milwaukee Regional Medical Center

Milwaukee County Research Park

Wheelchair Accessibility

Yes. Clients can request a ride on a wheelchair accessible Motor-coach by calling at least one day in advance and provide the Run Number needed.

Washington County Shared Ride Taxi Service

Washington County

(888) 285-8294 (262) 338-2908

https://www.washcowisco.gov/departments/highway_department/transit_services/shared_ride_taxi

Areas Served

Washington County and northern portion of Menomonee Falls

Hours of Service

Monday – Saturday 5am – 10pm

Sunday 8am – 4pm

Fare Structure – One Way

Adult	Student	Age 60+ Persons with disabilities	
\$4.25	\$3.25	\$2.50	Under 5 miles
\$5.75	\$4.75	\$3.50	5.1-10 miles
\$7.00	\$6.00	\$4.25	10.1-15miles
\$8.00	\$7.00	\$5.00	15.1-20 miles
\$9.00	\$8.00	\$5.75	Over 20miles

Under 5 years free

\$2 for Rides to/from Aurora Medical Center Hartford, Aurora clinics in Hartford, Slinger, the Aurora Cancer Center in Germantown and Adult Day Services – Tamarack Adult Day Service in Hartford and Froedtert, West Bend Hospital Campus. Rides to/from the Albrecht Free Clinic from Hartford or Slinger are free. The Medical Center Foundation of Hartford and Froedtert Health subsidize the fare's cost.

Washington County Shared Ride Taxi Service

Continued

Advance Notice Required

Notice must be given when making a reservation if the passenger is in a wheelchair or requires special door to door assistance. A one-day advance reservation is requested for specialized service.

Purchase Discount Cards from Drivers:

\$20 Punch Card (Value \$25)

Level of Service

Curb to Curb

Door to Door for disabled or elderly who require assistance, please mention when booking

Wheelchair Accessibility

Yes

Washington Ozaukee Transit Connection

Washington County
(262) 338-2908

Ozaukee County
(262) 284-8294

www.ozaukeetransit.com/washington-ozaukee-transit-connection/

www.washcowisco.gov/cms/One.aspx?portalId=16228038&pageId=17526047

Ozaukee County Shared Ride taxi is partnering with Washington County Shared Ride Taxi to provide non-stop taxi service between the two counties. The one-year pilot program is scheduled to begin on April 12, 2021. This is a door-to-door shared ride taxi service. Passengers will be able to travel from any address in Ozaukee County to any address in Washington County, and back again without needing to transfer at the county line. Both counties are able to provide specialized service to riders with mobility issues or disabilities on request.

How it works

Passengers will need to call ahead to reserve a ride, just like the current Shared Ride Taxi Service. Each trip is a one-way reservation. Call Ozaukee Shared Ride Taxi for trips from Ozaukee County and Washington Shared Ride Taxi for trips from Washington County. While in transit, drivers and dispatchers will be communicating to make sure you get where you need to go.

Fares

There is a \$5.75 surcharge for ride that cross the county line.

Washington County						
In County Mileage	In County Adult	X County Adult	In County Student	X County Student	In County Seniors/ Disabled	X County Seniors Disabled
5.0 Miles or Less	\$ 4.25	\$ 10.00	\$ 3.25	\$ 9.00	\$ 2.50	\$ 8.25
5.1 - 10 Miles	\$ 5.75	\$ 11.50	\$ 4.75	\$ 10.50	\$ 3.50	\$ 9.25
10.1 - 15.0 Miles	\$ 7.00	\$ 12.75	\$ 6.00	\$ 11.75	\$ 4.25	\$ 10.00
15.1 - 20.0 Miles	\$ 8.00	\$ 13.75	\$ 7.00	\$ 12.75	\$ 5.00	\$ 10.75
Over 20 Miles	\$ 9.00	\$ 14.75	\$ 8.00	\$ 13.75	\$ 5.75	\$ 11.50
Ozaukee County						
In County Zones	In County Adult	X County Adult	In County Student	X County Student	In County Seniors/ Disabled	X County Seniors Disabled
Within 1 Zone	\$ 3.25	\$ 9.00	\$ 3.00	\$ 8.75	\$ 2.75	\$ 8.50
Within 2 Zones	\$ 4.25	\$ 10.00	\$ 4.00	\$ 9.75	\$ 3.75	\$ 9.50
Within 3 Zones	\$ 5.75	\$ 11.50	\$ 5.00	\$ 10.75	\$ 4.50	\$ 10.25
Within 4 Zones	\$ 7.00	\$ 12.75	\$ 6.25	\$ 12.00	\$ 5.75	\$ 11.50

City of West Bend Taxi Service

3020 E Progress Dr. West Bend, WI

(262) 334-3096

ci.west-bend.wi.us/community/taxi_service/index.php

Areas Served

City limits of West Bend; 2-mile maximum outside city limits.

Hours of Service

Monday through Saturday – 6 am to 10 pm

Sunday – 8 am to 4 pm

Fare Structure

\$4.50 one way for adults

\$3.50 one way Children (under 4 free)

\$3.50 one way for seniors (65+) and disabled

Advanced Notice Required

Level of Service

Curb-to-Curb

Door-to-door if requested

Rider Eligibility

None

Service Priorities

All

Wheelchair Accessibility

Yes

Medical Center Foundation of Hartford

1032 East Sumner Street; Hartford, WI 53027

(262) 670-7568

mcfhartford.org

Area Served

Some Aurora facilities, the Albrecht Free Clinic in West Bend and the Tamarack Adult Day Services in Hartford

Hours of Service

Call to reserve:

Washington County Shared Ride Taxi **(262) 338-2908**

Hartford City Taxi Service **(262) 673-8223**

Fare Structure

Cost of fare is subsidized - see fees of transportation providers

Rides to/from Albrecht Free clinic are free from Hartford and Slinger

Advance Notice Required

Per the transportation providers' guidelines

Rider Eligibility

Destination must be one listed

Service Priorities

Specific Locations

Wheelchair Accessibility

See Washington County Shared Ride Taxi or Hartford City Taxi Service

Mobility Management Program(MMP)

West Bend, WI

(262) 977-4441

rides4wc.com

Area Served

Washington County Residents

Service Priorities

Low-income, seniors or persons with disabilities

The MMP strives to fill the gaps in transportation services when there are no options. Call if you are struggling to see how we can help.

Food Delivery –The MMP coordinates volunteers from the ADRC and Kettlebrook Church in collaboration with the Full Shelf Food Pantry to deliver groceries. Individuals who do not have a way to get to the food pantry or whose physical disability makes it impossible to get groceries into their home may call in for a monthly supply of groceries. And in collaboration with area clinics and hospitals and non-profits, individuals released from a hospital stay or quarantined may request delivery as well.

Pilot-Cross-County medical transportation- As identified in the 2019 survey, The MMP created a pilot program in collaboration with the County, Interfaith Caregivers, and a private transportation provider to provide discounted cross-county transportation to medical appointments. A wheelchair-accessible trip to the Medical College of WI in Wauwatosa can run as high as \$280. The MMP will make you aware of existing programs and work with you when no resource is available.

Mobility Management Program(MMP)

Continued

Transportation Call-in Services – We are a source of education for those who have recently stopped driving and do not know about our county's numerous resources. Call **262-977-4441** to get to know your community's resources.

Educate our Community

In 2019 in collaboration with the Coordinated Transportation Committee of Washington County, we surveyed the community to identify transportation needs.

324 Respondents do not drive

81% say they are prevented from doing chores or activities because they are unable to drive

78% feel dependent on others

44% do not have friends or family to drive them regularly

33% identified that they struggle to cross county lines

23% utilize the food pantry. Public transportation cannot accommodate these individuals because the quantity of food given exceeds the number of parcels allowed to keep travel safe.

Call to schedule a presentation of transportation options to your organization or living facility. **262-977-4441**

The MMP continues to identify and rally to solve other medical and employment transportation needs that are unaffordable or do not exist at the times needed. Being educated about your struggles helps us to understand challenges better. Would you mind calling to get help so we can document community needs? Are you a business owner who would like to collaborate?

Please give us a call. **262-977-4441**

The Threshold, Inc.

Washington County

(262) 338-1188

thresholdinc.org

Areas Served

Washington County

Hours of Service

Monday through Friday, 6:30 am to 5:00 pm

Fare Structure

No fee is required

Advance Notice Required

24 hours

Level of Service

Fixed route, door-to-door

Rider Eligibility

Rider Eligibility

Threshold clients only

Service Priorities

Threshold services only

Wheelchair Accessibility

Yes

Rental Wheelchair Vans in Wisconsin

Mobility Works -Rent a handicap accessible van for a day or for weeks at a time. Locations in Waukesha, Green Bay and Sun Prairie

Call **(877) 275-4915** to reserve a van.

mobilityworks.com/wheelchair-vans-for-rent/

A&J Mobility offers a fleet of wheelchair accessible vans available for rental. Whether you need a wheelchair accessible van for a weekend or a month, we can provide:

- Minivans with lowered floors, power doors, and power ramps
- Hand controls and steering knobs upon request
- Convenient delivery and pickup service available - please call.

Call **(920) 775-4538** to reserve a van.

aandjmobility.com/wheelchair-van-rentals

Disabled Parking Identification Permits

P.O. Box 7306 Madison, WI 53707

608-266-3041

wisconsindot.gov/pages/dmv/vehicles/dsbld-prkg/default.aspx

Any person certified by an authorized health care specialist as having a permanent disability is eligible for the Disabled Parking Identification (DIS ID) Permit.

Persons with a permanent disability will receive a blue DIS ID permit that must be renewed and recertified by an authorized health care specialist every four years. Individuals with a temporary disability will receive a red DIS ID permit that is valid up to six months and may apply for another permit if it is needed longer.

wisconsindot.gov/Pages/dmv/vehicles/dsbld-prkg/displate.aspx

Wisconsin Driver License & ID Renewals

P.O. Box 7983 Madison, WI 53707

(608) 264-7447

wisconsindot.gov/Pages/home.aspx

A Wisconsin driver license or identification card can serve as proof of identity and voting. Renewed cards can be obtained at any DMV service Center.

Educational Information

[rides4washingtoncounty.com/resources/](https://www.rides4washingtoncounty.com/resources/)

Older adults can educate themselves about how aging can affect driving and what they may do to continue their safe driving career.

AARP Education for Older Drivers
Skills, Resources & Tips, Seminars and Driving Assessment
<https://www.aarp.org/auto/driver-safety/>

ChORUS-Clearinghouse for Older Road User Safety
<https://www.roadsafeseniors.org/>

NHTSA-National Highway Traffic Safety Administration
<https://www.nhtsa.gov/road-safety/older-drivers>
<https://www.rides4washingtoncounty.com/resources/>

Courses

AAA Roadwise Driver **(877) 476-1254 Maintain Your Independence**

<http://wisconsin.aadriverprogram.com/?LGR=d851ef3f-7c39-e611-9721-00155d007909#>

AARP Smart Driver course **(800) 350-7025**
<https://www.aarpdriversafety.org/>

Equus, Workforce Solutions

2200 Green Tree Road; West Bend, WI 53090

262-346-4903

Open Mon, Wed & Fri

dcf.wisconsin.gov/w2/parents/locator

dcf.wisconsin.gov/files/publications/pdf/11890.pdf

Other Information

GoGoGrandparent - Order rides, grocery delivery, pharmacy delivery, meals, home chores and more by calling our convenient phone number.

Our GoGoGuardian technology dramatically improves the reliability and usability of Uber, DoorDash, Instacart & others for older adults that want to live independently in their home for as long as possible.

Call our Front Desk for vetted, background checked and screened vendors to help with home chores and maintenance like lawn care, home cleaning, clearing out gutters, fixing light bulbs, clearing snow from driveways and more.

<https://gogograndparent.com/>

CALL **1 (855) 464-6872** and wait to hear: "Thanks for calling GoGoGrandparent"

PRESS 1 to immediately request a Lyft or Uber to your home.

PRESS 2 to request a Lyft or Uber to where we dropped you off last.

PRESS 3, 4 or 5 to request a Lyft or Uber to a custom pick up location (once you're registered please give us a call to set these up).

PRESS 6 to request a Lyft or Uber with an operator.

PRESS 7 to request meals delivered from local restaurants

PRESS 8 to request groceries delivered from local supermarkets

PRESS 0 to speak with an operator about scheduling requests in advance or anything else.

Other Information

LONG DISTANCE TRANSPORTATION OPTIONS

Angel Wings for Veterans – Removing the Barrier to Medical Care for Veterans and Their Families with Long-Distance Transportation.

angelwingsforveterans.org/services

Mercy Medical Angels - Removing the Barrier to Medical Care with Free Long-Distance Medical Transportation Services

mercymedical.org/Impact-reports

Tootl

(262) 834-9002

ridetootl.com

CEMS

(262) 364-4850

facebook.com/cemsambulette/

NMotion Medical Transportation

(608) 473-1477

nmotionmt.com/